

Date _____
 Time _____
 Location _____

Beach		Points		STANDARD MET		Comments/ Follow-up Action
		Max	Actual	Y	N	
1	Criteria					
1	Attendant provides assistance with setting up chairs and towels					
2	Staff makes eye contact					
3	Staff smiles or makes pleasant expression					
4	Staff speaks clearly					
5	Staff behavior is not hectic or chaotic					
6	Staff does not eat, drink, smoke or chew gum					
7	Staff does not engage in distracting personal chat or horseplay					
8	Staff do not keep hands in pockets, folded arms, or slouching posture					
9	Vacated chairs and towels are straightened within ten minutes of guest departure					
10	Complimentary water or cool towels provided at least every hour					
11	Towels are conveniently available					
12	Staff is wearing nametags, and entirely visible					
13	Staff neatly groomed					
14	Staff uniform or attire is clean, well pressed					
15	Staff uniform or attire is in good condition					
16	Exterior signs not worn or damaged					
17	Exterior signs clean					
18	Walkways not worn or damaged					
19	Walkways clean					
20	Beach sand is clean except for moderate natural debris					
21	Convenient foot shower available near beach walkways					
22	Foot shower functional, not worn or damaged					
23	Outdoor furniture not worn or damaged					
24	Outdoor furniture clean, free of stains, soil and debris					
25	Outdoor furniture arranged neatly					
26	Trash receptacle neat					

27	Availability of foods and beverages is obvious by menus, poster, or display					
28	Signs posted advising of lifeguard availability or other liability information					

TOTAL Points reached in this Area:	0	0	0	0	Minimum to be reached:
Performance in % in this Area	100%		#DIV/0!	#DIV/0!	80%